Committee Structure

The Administration of the Club and its affairs is entrusted to the Club Board of Directors and the Executive Committee, supported by a number of subsidiary committees (see below).

The Board of Directors comprises the Club President, Chairman and Director without Portfolio. The Board of Directors is supported by the Club Executive Committee (with the 3 Directors also on this Committee) and are jointly responsible for all aspects of the administration of the affairs of the Club in accordance with the governing documents for Farnborough Rugby Union Football Club Limited under Company Law – which are the Memorandum of Association and the Articles of Association as filed at Companies House. In addition to the Memorandum of Association and the Articles of Association the rules in the Club Constitution apply.

The Club Executive Committee consists of the following members:

- Chairman,
- 1st Vice Chairman of the Club (President),
- Member without Portfolio,
- 2nd Vice Chairman of the Club,
- Director of Rugby,
- Secretary,
- Financial Director/Treasurer,
- Health &Safety Manager,
- Grounds Manager,
- Bar Manager
- Chairman of M&Js Section,.
- Secretary of M&Js Section,
- Technology Officer.

Other Club officials may be co-opted depending on the business to be discussed by the Club Executive Committee (business which will include major matters brought to the attention of the Club Executive Committee by the Club General Committee).

The Club General Committee, reporting directly to the Board of Directors and Club Executive Committee, consists of the members of the Club Executive Committee plus the following other Club officials:

- Captain of the Club (appointed),
- Clubhouse Manager,
- Match Secretary,

- Fixture Secretary,
- Team Secretary,
- Club Head Coach (appointed),
- Club Publicity Officer,
- Club Entertainments and Fund Raising Officer,
- Donations/Sponsorship Manager,
- Ladies Contact,
- Membership Secretary,
- Health and Safety Manager,
- Safeguarding Officer,
- Community Officers (Schools & Colleges),
- Community Officer (Liaison with Rushmoor Borough Council),
- Club Marketing Manager,
- Assistant Treasurer,
- Club Coaching and Referee Coordinator,
- Kitchen Manager,
- Data Protection Officer.

Other officials of the Club who may be co-opted depending on the business to be discussed by the Club General Committee are:

- Assistant Club Coaches (appointed),
- Club Vice Captain (appointed),
- 1st XV Manager,
- 2nd XV Manager,
- Veterans XV Manager,
- Discipline Officer,
- Volunteer Co-ordinator,
- Club Newsletter Editor,
- International Tickets Secretary,

• Cleaning Supervisor.

The subsidiary Club sub-committees, reporting directly to the Club Executive Committee, are the:

- Playing Sub-Committee,
- Entertainments and Fund Raising Sub-Committee,
- Bar Sub-Committee (if needed),
- Ladies Rugby Sub-Committee (if needed),
- Minis and Juniors Sub-Committee.

Terms of Reference

The terms of reference (responsibilities) of each member of the Board of Directors, Club Executive Committee and the General Committee, other Club officials, the main officials of M&Js Sub-Committee, the Shop Manager, and the scope of work for the contractor's cleaners, are shown below.

Board of Directors - Executive Committee Members

Chairman

- Chairs all Board of Directors and Executive Committee meetings, General Committee meetings, Annual General Meetings (AGMs), any Financial General Meetings (FGMs) and any Extraordinary General Meetings (EGMs), and any other 'ad hoc' meetings as required),
- 2. Sets agendas with the Secretary, and controls discussions in Club meetings,
- 3. Attends Club meetings in a neutral and uncommitted capacity,
- 4. Provides leadership to, guides, supports and advises other Club Committee members and other Club officials on any Club matters,
- 5. Forms a team such that all Committee member and other Club official positions are filled,
- 6. Acts as a conciliator between 2 parties trying to resolve a disagreement,
- 7. Ensures all Club Sub-Committees meet regularly as required,
- 8. Acts as ambassador for the Club, representing, or arranging for another Executive Committee member to represent, the Club at external meetings,
- 9. Makes decisions in consultation with other officers,
- 10.Assists with recruitment,
- 11.As required, undertakes, or arranges for another Executive Committee member to undertake, interviews with the Press and media,
- 12. Maintains regular oversight of:
 - development of the 100 Club, to show more members and much more profit,

- improving sponsorship/donation amounts coming in,
- Improvement in the number of Club hires, in line with the Club (including clubhouse) Marketing Plan,
- the Entertainments sub-committee,
- 13.As required, acts as point of reference for external agencies in conjunction with the 1st Vice-Chairman and the Secretary,
- 14. Ensures that the Club is represented at the RFU AGM and Hampshire RFU meetings,
- 15. Prepares the Annual Report with the Secretary and the Director of Rugby,
- 16.Acts as an 'ex-officio' member of any sub-committee,
- 17. Entertains, with Director of Rugby, Club Head Coach, Club Captain and other members of the Board of Directors and Executive Committee) and the Match Secretary, referees, officials and players of visiting teams,
- 18. Makes arrangements for the succession plan for the key Club Committee members and other Club officials to be kept up-to-date,
- 19. Ensures maintenance of the Club Business/Development Plan
- 20.As required, undertakes, or arranges for another Executive Committee member to undertake interviews with the Press and media, including where related to the Playing Side,
- 21.Sends update reports to the Club 1st Vice-Chairman on Club Development Plan items that the Chairman is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,
- 22. Recommends to the Executive Committee who should be the two Club Community Officers for (a) Colleges and Schools development (i.e. who create good links with and promotes rugby union within local junior and senior Schools, and Colleges) and (b) liaison with Rushmoor Borough Council re grants and local events,
- 23.Acts as Cleaning Supervisor monitoring the work of the Cleaner (see page 29).

1st Vice Chairman of the Club (President)

- 1. Assists and guides the Chairman and the Director of Rugby,
- 2. Deputizes for the Chairman as required,
- 3. Plays an executive role as the principal officer throughout the year,
- 4. Acts as an 'ex-officio' member of any sub-committee,
- 5. Assists the Chairman in providing leadership to, guiding, supporting and advising other Club Committee members and other Club officials on any Club matters,
- 6. Maintains regular oversight of Finance, including re achieving the yearly budget and identifying additional members to support those responsible,

- Ensures maintenance of the Club Business/Development Plan such that it is regularly updated - chasing reports from those members responsible for individual Plan items and related actions by due dates, and updating the Plan for review at each Executive Committee meeting,
- 8. Co-ordinates matters concerning the administration and general running of the Club with regard to contacts with external organizations, such as Rushmoor Borough Council, the Club solicitor, HRFU and RFU, the clubhouse extension project, etc.,
- 9. Maintains regular general oversight of Health & Safety, Food & Hygiene and General Maintenance aspects,
- 10. Maintains regular general oversight of major Club projects, e.g., the proposed clubhouse extension,
- 11.With the Hires Secretary/Manager manages the Club bookings (hire) register, and informs the Board of Directors and Executive Committee of booking applications for ratification, ensuring that the proper use of the latest Club hire agreement form. [The 1st Vice-Chairman handles regular hires, and Hires Secretary (Bar Manager) handles 'singleton' hires.]
- 12. Maintains an advertising campaign in local publications until this task is taken over by a volunteer taking on the role of Club Marketing Manager),
- 13. Maintains and issues an up-to-date committee members and other officials' terms of reference guide to all relevant people,
- 14. Ensures that the governing documents for the Club the Memorandum of Association and the Articles of Association as filed at Companies House, and 'subsidiary' Club Constitution, are maintained and that copies are made available for members on request,
- 15. Entertains, with the Chairman, Director of Rugby, Club Head Coach, Club Captain and other members of the Board of Directors and Executive Committee, and the Match Secretary, referees, officials and players of visiting teams.

Director of Rugby

- 1. Attends Club meetings in a neutral and uncommitted capacity,
- 2. Provides leadership to, guides, supports and advises other Club Committee members and other Club officials on Club playing related matters,
- 3. With the Chairman ensures that all Club playing related official positions are filled,
- 4. With the Chairman and/or the 1st Vice-Chairman, acts as a conciliator between two parties trying to resolve a disagreement where related to the Playing Side,
- 5. Meets regularly with the Club Head Coach and his team (including Physios, Team Managers and the Team Secretary) to discuss and monitor training, Club playing styles, selection, player availability, match performances, and recruitment,
- 6. Chairs all selection committee meetings,
- 7. As the Player Recruitment Manager maintains very active recruitment initiatives, including in liaison with the Club Marketing Manager,

- 8. Takes steps to meet the targets of the running of a regular 2nd XV, and a Vets XV, for 2024/2025,
- Works with the Club Head Coach and the Minis and Juniors Chairman in co-ordinating all aspects of the playing side of the Club, including to ensure that the style and characteristics of playing rugby union as coached is consistent through the Club, i.e., M&Js through to senior players,
- 10. In liaison with the Club Head Coach and the Minis and Juniors Chairman, arranges meetings of all Club coaches (M&Js through to senior players) to ensure that the style and characteristics of playing rugby union as coached is consistent through the Club,
- 11. In liaison with the Club Head Coach and the Minis and Juniors Chairman identifies, recruits and develops coaches ensuring sufficient and appropriate coaching staff are assigned to each team (including illness cover),
- 12. In liaison with the Club Head Coach and the Minis and Juniors Chairman establishes the needs of Club coaches and signposts them to relevant courses and continuing personal development,
- 13. Takes a long-term view that allows coaches to develop with a team over time,
- 14. Helps spread best practice between coaches at different levels,
- 15. Acts as point of contact for all coaching queries.
- 16. In liaison with the Club Head Coach and the Minis and Juniors Chairman designs and leads the implementation of the Club coach development plan,
- 17. In liaison with the Club Head Coach, the Club Coaching & Referee Coordinator and the Minis and Juniors Chairman, acts as a point of contact for the RFU and Hampshire RFU regarding coaching, including on courses,
- Liaises with the 2nd Vice-Chairman, who is the point of contact for the RFU, Hampshire RFU and the Hampshire Rugby Union Referees Society, regarding referees - including on courses,
- 19.Liaises with the 2nd Vice-Chairman, Club Head Coach and the Minis and Juniors Chairman in understanding and publicising the RFU coaching and refereeing courses and local coaching and refereeing events,
- 20.Liaises with the 2nd Vice-Chairman, Club Head Coach and the Minis and Juniors Chairman in sharing important information with Club coaches and referees about law changes, law clarifications, updates on game management techniques and discipline,
- 21. In liaison with the 2nd Vice-Chairman and the Minis and Juniors Chairman, encourages, recruits, develops and organizes training for all Club referees,
- 22. In liaison with the Minis and Juniors Chairman ensures that a person with the right 'qualifications' and commitment is appointed to fulfil the Club Coaching and Club Referee Coordinator (CC&CRC) role and to report to the 1st Vice-Chairman on CC&CRC related Club Development Plan items on the required monthly basis,
- 23. Arranges, in conjunction with the Club Head Coach and Club Captain, players meetings as required,
- 24.Acts as ambassador for the Club, representing, or arranging for another Committee member to represent, the Club at external meetings related to the Playing Side,

- 25. Makes decisions in consultation with other Executive Committee members where related to the Playing Side,
- 26. Together with the Financial Director and 1st Vice-Chairman manages the assembly of content of match-day programmes, including advertising with the assistance of the Club Newsletter Editor, and the production and distribution of the match-day programmes,
- 27.Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Director of Rugby is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,
- 28. Entertains, with the Chairman, Club Head Coach, Club Captain and other members of the Board of Directors (Executive Committee) and the Match Secretary, referees, officials and players of visiting teams,
- 29. With the Grounds Manager, maintains regular oversight of Ground maintenance, including marking of the pitches and the related availability of equipment and materials etc.,
- 30. Maintains a supply of balls, flagpoles, post protectors, etc.,
- 31. Ensures that necessary medical supplies are available before each game,
- 32. Provides the Chairman with input related to the playing side for the succession plan for the key Club Committee members and other Club officials associated with the playing side,
- 33. Ensures that any special transport for teams as approved by the Board of Directors and Executive Committee, is confirmed,
- 34. Ensures that purchases of new jerseys and other kit, and other items (e.g., for the physios) when approved by the Board of Directors and Executive Committee, are confirmed,
- 35. Establishes and maintains a very active player recruitment programme, with particular focus and increasing the number of senior male players. This must involve a number of 'methods' including:
 - as the main 'method', using own and others contacts to directly speak with potential players and groups of players, e.g. in military units, and strongly encourage players to join the Club,
 - maintaining an advertising campaign in the local press (in liaison with the Club Publicity Officer), local publications such as the bi-monthly Aldershot Garrison Herald and annual Aldershot Garrison Community Guide, local radio and TV.]

2nd Vice Chairman of the Club

- 1. Assists and guides the Chairman and the Director of Rugby,
- 2. Deputises for the Chairman and/or the 1st Vice-Chairman as required,
- 3. Acts as an 'ex-officio' member of any sub-committee,
- 4. Acts as a point of contact for the RFU, Hampshire RFU and the Hampshire Rugby Union Referees Society regarding referees and refereeing, including on courses,

- 5. In liaison with the Director of Rugby and the Minis and Juniors Chairman, encourages, recruits, develops and organizes training for all Club referees,
- 6. Liaises with the Director of Rugby and the Minis and Juniors Chairman in understanding and publicising the RFU refereeing courses and local refereeing events,
- 7. In liaison with the Director of Rugby and the Minis and Juniors Chairman, shares important information with Club referees about law changes, law clarifications, updates on game management techniques and discipline,
- 8. In liaison with the Director of Rugby and the Minis and Juniors Chairman, encourages, recruits, develops and organizes training for all Club referees,
- 9. Maintains an oversight of, and monitors the success of, the work of the Club Community Officer for Colleges and Schools development (i.e. who create good links with and
- 10. Promotes rugby union within local junior and senior Schools, and Colleges including recruitment of players (senior squads and M&Js),
- 11. Ensures that the Club entry on RFU Club Game Management System (GMS) via the RFU website is always up to date, including re games played from U14s up,
- 12. Actively liaises with the RFU and Hampshire RFU,
- 13. Manages projects as agreed by the Executive Committee, e.g. the establishing the Club referee group and related workshops,
- 14.Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the 2nd Vice-Chairman is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,
- 15. Entertains, with the Chairman, Director of Rugby, Club Head Coach, Club Captain and other members of the Board of Directors and Executive Committee, and the Match Secretary, referees, officials and players of visiting teams.

Secretary

- 1. Notifies all members of the Board of Directors and the Executive Committee, and the General Committee, of all meetings,
- 2. Notifies all members of Annual General Meetings (AGMs) and any Financial General Meetings (FGMs) and Extraordinary General Meetings (EGMs),
- 3. Notifies those committee members required to attend any other 'ad hoc' meetings as required (including of Club disciplinary committee),
- Prepares and issues all agendas for and minutes of all Board of Directors and Executive Committee meetings, General Committee meetings, AGMs and any FGMs and EGMs, and any other 'ad hoc' meetings as required (including of the Club disciplinary committee),

Meetings and Actions

Produce & circulate Minutes of Executive and General Committee meetings within 1 week of a meeting – standard as already used - and post a paper copy on the Club notice board.

Produce & circulate Agendas for meetings at least 1 week before a meeting – standard as already used - and post a paper copy on the Club notice board.

Chase actions from meetings – and get as many as possible by e-mail a week before a meeting – to save time at meetings.

Keep master electronic and paper files of all minutes & agendas.

Produce & circulate Minutes of Club Annual General (and any other Club General meeting, e.g., an FG meeting) within 2 weeks of a meeting – standard as already used - and post a paper copy on the Club notice board.

Produce & circulate Agendas for Club Annual General (and any other Club General meeting, e.g. an FG meeting) at least 1 month before a meeting – standard as already used. Re AGMs: (a) circulating to all members via the Club's general e-mail system the AGM Calling Notice and Agenda and posting a paper copy on the Club notice board; (b) circulating to all members via the Club's general e-mail system and posting a paper copy on the Club notice board the Notice regarding nominations for Club Committee and Other Posts - notifying that those members seeking election to Club Committee and other posts should ensure that their nominations, duly proposed and seconded in 'writing', must be received by the Club Secretary at least fourteen days prior to the AGM.

- 5. Executes decisions of the Board of Directors, Executive Committee, and the General Committee as directed,
- 6. Supports the Vice-Chairmen as the principal administration officer for maintaining links between the Board of Directors, Executive Committee, the General Committee, members and outside organizations,
- 7. Generally, acts as the first point of general contact for 'outsiders',
- 8. As required, attends Hampshire Rugby Union Committees (e.g., the Clubs Committee), and reports back to the Board of Directors, and Executive Committee, on anything of concern to the Club,
- 9. Receives minutes and other communications from Hampshire Rugby Union Committees, and distributes to the Board of Directors and the Executive Committee,
- 10. Liaises with the HRFU and the local Rugby Development Officer,
- 11.In consultation with the other members of the Club Executive Committee, completes any questionnaire received from the Hampshire RFU and the RFU,
- 12. Ensures that the HRFU on-line Club Directory entry for the Club, and the Club entry in the annual HRFU Handbook, are kept up-to-date, and that the golden (key) roles on the RFU's GMS system are also kept up-to-date,
- 13.As required, acts as point of reference for external agencies in conjunction with the Chairman and Vice-Chairmen,
- 14. In liaison with the Chairman, Vice-Chairmen, Director of Rugby, and Membership Secretary, takes a prominent role in promoting new membership,
- 15. In liaison with the Chairman and Vice-Chairmen and Membership Secretary, helps to create and deliver a plan for recruiting new members.
- 16. Ensures that an up-to-date list of all Club officials (with photo and contact details) is displayed on the Club notice board and on the Club web site,

17. Prepares the Annual Report with the Chairman.

Financial Director/Treasurer

- 1. Knows exactly where the Club stands financially at any time, and keep the Club Board of Directors and Executive Committee informed of any trends and issues,
- Liaises with the bank managers of the banks with which the Club has accounts, including regarding authorised signatories, bank statements, change cards and the Club's banking position at any time,
- 3. Recommends the financial policies for the Club (in conjunction with the Assistant Treasurer),
- 4. Prepares the budget for each financial year, for approval by the Club Board of Directors and Executive Committee.
- 5. Once the budget has been approved by the Club Board of Directors and Executive Committee, prepares copies of the budget report for issue at the AGM,
- 6. Once the budget has been approved by the AGM, analyses financial performance income and expenditure - against budget, and cash flow forecasts, on a monthly basis, producing the related reports of the analysis and recommendations for actions to control costs whatever for approval by the Club Board of Directors and Executive Committee,
- 7. Receives the monthly statements of the amounts paid to each member of the Bar staff, and total, from the Assistant Treasurer, and forwards to the Club accountant for the monthly pay run. On receipt of the monthly pay run details, forwards the pay slips to the Bar Manager for issue to bar staff and send payment to HMRC for the Tax and NI total for the month. Arranges for the annual tax and NI return to be made on time to HMRC,
- 8. Liaises with the Club Accountants,
- 9. Supervises the work of the Assistant Treasurer,
- 10. Carries out all statutory duties (including those associated with the Club's status as a limited company by guarantee, Club registration, Licence renewals, Insurance renewals, etc.), in liaison with the Club Designated Premises Supervisor and Bar Manager
- 11.In conjunction with the Assistant Treasurer, liaises with other Club Board of Directors and Executive Committee members and officials with particular regard to the timing of income and expenditure,
- 12. Maintains an oversight, and monitors the success, of liaison with Rushmoor Borough Council re grants and local events,
- 13. Receives and banks all monies due to the Club,
- 14. Receives, checks and pays all invoices or similar (e.g. for registration fees) when approved,
- 15.Makes sure the Club has paid relevant affiliation fees
- 16. Maintains and administers proper account records,
- 17.Prepares income and expenditure accounts and cash flow forecasts at each month end, by the end of the first week following the end of month,

- 18. Prepares the annual accounts for each financial year for submission to the Club Accountants. Deals with any queries from the Club Accountants, and once the ratified accounts are agreed arranges for the Club signatures from the Chairman and/or Financial Director. Prepares copies of the ratified annual accounts report for issue at the AGM,
- 19. Arranges for VAT returns to be made on time to HMRC,
- 20. Receives subscriptions from the Membership Secretary,
- 21. Maintains regular oversight of re improvement re Xmas Draw profit,
- 22. In conjunction with the Membership Secretary, briefs the Team Secretary for selection committee meetings on players who have not paid their annual subscriptions and are behind in paying match fees,
- 23.liaises with other Executive Committee members and officials with particular regard to the timing of income and expenditure,
- 24.Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Financial Director/Treasurer is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,
- 25. Entertains, with the Club captain and other members of the Club Board of Directors and Executive Committee and the Match Secretary, referees, officials and players of visiting teams,

As Treasurer of the M&Js Section

- 1. Knows exactly where the M&Js Section stands financially at any time, and keeps the Club Board of Directors and Executive Committee and the M&Js Sub-Committee informed of any trends and issues (as necessary in conjunction with the Club Assistant Treasurer),
- Liaises with the bank manager of the bank with which the M&Js Section has its account (name to be Farnborough Rugby Union Football Club Limited Account Number 'x'), including regarding authorised signatories, bank statements, and the M&Js Section banking position at any time (in conjunction with the Club Assistant Treasurer),
- 3. Receives and banks all monies due to the M&Js Section, and pays required fees/contributions/subscriptions by the dates required,
- 4. Liaises with Chairman of the M&Js Section and the Club Assistant Treasurer,
- 5. Maintains and administers proper account records,
- 6. Prepares income and expenditure accounts and cash flow forecasts at each month end, and issues that to the Club Board of Directors and Executive Committee and the M&Js Sub-Committee, by the end of the first week following the end of month,
- 7. Prepares the M&Js Section annual accounts for each financial year for submission to the Club Accountants and deals with any queries from the Club Accountants.

Health and Safety Manager

1. Reviews, and arranges any updates to, the Club's Health and Safety (H&S) Policy and Manual on at least an annual basis, and on any major changes that might affect H&S,

- 2. Ensures that all risk and COSHH assessments are reviewed, and updated as necessary, at least on an annual basis, and on any major changes that might affect H&S,
- 3. Checks that all required H&S ongoing activities are conducted when required, including daily, monthly, quarterly, six-monthly and annual checks and associated record keeping,
- 4. Ensures that the all relevant staff and members are up to date with H&S related training, have personal copies of required documents, and that the H&S training record is maintained in an up to date state,
- 5. Identifies new training needs,
- 6. Oversees the work of, and liaises with, the contractor providing all maintenance work for the Club (electricity, gas, fire, water (Legionella) related),
- 7. Oversees the work of, and liaises with, other contractors (e.g. for asbestos checks),
- Conducts Club inspections of all H&S related aspects in the clubhouse and outside on a regular basis, and provides reports to the Club Board of Directors and Executive Committee,
- 9. Makes proposals to the Club Board of Directors and Executive Committee for H&S related work required, including with cost estimates,
- 10. Supervises any agreed required work, including that stemming from Club inspections,
- 11. Ensures compliance with all H&S (including fire related) certification,
- 12. Hosts external H&S inspections (by Rushmoor Borough Council H&S Officers, and Hampshire Fire and Rescue Service Officers),
- 13. As required, provides H&S guidance related to Club events,
- 14. Provides monthly H&S related reports to the Club Executive Committee via the 1st Vice Chairman of the Club.
- 15. Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Health & Safety Manager is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Grounds Manager

- 1. Ensures that everything on the pitches and training areas and facilities is safe for players, spectators, staff and visitors,
- 2. Submits an annual facility plan and budget for ground maintenance and development,
- 3. Arranges for pitch maintenance and treatment in the summer and at other times as required,
- 4. Manages outside contractors and keep an eye on their standard of work,
- 5. Ensures that pitches are properly marked before each game,
- 6. Advises on pitch conditions and whether a match is playable or not

- 7. Ensures that flagpoles, buckets, first aid kit, post protectors, spectator control ropes, etc., are in place on all pitches before games, and removed to the clubhouse/storage container after games, with pitches left clean and tidy,
- 8. Delegates responsibility for individual jobs as necessary, ensuring timescales are met,
- 9. Participates in health and safety risk assessment, inspection and audit procedures in conjunction with the Health and Safety Manager, records the outcome and corrective actions required in agreed format and monitors and records completion,
- 10.Liaises with and ensures risk assessment and control through agreed health and safety method statements by 'competent' contractors providing specialist facilities and utilities services,
- 11. Provides monthly ground related reports to the Club Board of Directors and Executive Committee,
- 12.Manages the Clubhouse Extension projects, and provides related regular reports on progress to the Club Board of Directors and Executive Committee.
- 13.Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Grounds Manager is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Bar Manager

- 1. Ensures that an adequate stock of beer, spirits etc. is maintained in the bar and cellar areas.
- 2. Liaises with the Brewery representatives to ensure that adequate stock is ordered with enough time for delivery at required dates.
- 3. Develops relationships with the Brewery and negotiates deals.
- 4. Organises bar staff, product selection, stock control, security, monitoring of prices/sales, signing-in of visitors, control of takings.
- 5. Re bar staff organisation, completes the weekly roster a week before each week starts, and publishes each roster with printed copy displayed in the bar and a copy e-mailed to each bar staff member the week before.
- 6. Balances the till roll and banks money as required, providing details to the Financial Director/Treasurer and Assistant Treasurer.
- 7. Pays bar staff weekly, along with a weekly 'temporary' pay slip, and keeps the payment details for issue to the Financial Director/Treasurer at month end.
- 8. Receives the monthly pay slips for bar staff from the Financial Director/Treasurer, and issues to bar staff.
- 9. Holds the Club 'cash & carry' card, and uses for Club purchases.
- 10. Supports the Club Designated Premises Supervisor (DPS) (named in one of the two licences held by the Club), advises the Board of Directors (Executive Committee) on licencing matters.

- 11. Advises the Club DPS (see above), in ensuring the renewal of the two Club licenses and any permits, and ensures compliance with all conditions.
- 12. Ensures that the bar and cellar areas are maintained in a clean and tidy state.
- 13. Through suppliers and contractors as required, ensures the general upkeep and maintenance of bar service and related equipment including provisions for its safe operation.
- 14. In liaison with the Club Health & Safety (H&S) Manager and the Kitchen Manager ensures that H&S and Food & Hygiene requirements of the Club apposite to the bar and cellar areas are met at all times.
- 15. Is responsible to the Club Board of Directors and Executive Committee for implementation of standards and policy in relation to employment of bar staff, including the provision of information and training as required (including for their health and safety while at work).
- 16. Related to bar staff training, ensures that the Bar Staff Instructions document is kept upto-date (currently the latest version is V4.1 11th August 2023), with copies posted in the bar and given to all bar staff members – and any new bar staff members as they join. This includes liaison the Club H&S Manager regarding the H&S content in the Bar Staff Instructions.
- 17. Arranges regular training sessions for all bar staff members, focused around the latest Bar Staff Instructions document - for the H&S related aspects involving the Club H&S Manager, and for Food & Hygiene aspects involving the Kitchen Manager.
- 18. In conjunction with the Club H&S Manager, participates in H&S risk assessments, inspection and audit procedures, the recording of the outcomes and corrective actions as required in the agreed format, and monitoring and recording action completions. Similarly with the Kitchen Manager regarding Food & Hygiene.
- 19. Liaises with and ensures risk assessment and control through agreed H&S method statements by 'competent' contractors providing specialist facilities and utilities services.
- 20. In conjunction with the Club H&S Manager, assists in hosting external H&S inspections (by Rushmoor Borough Council H&S Officers, and the Hampshire Fire Service), and assists in ensuring that any resultant remedial work is carried out. Similarly with the Kitchen Manager regarding Food & Hygiene.
- 21.Sends update reports to the Club 1st Vice-Chairman on Club Business/ Development Plan items that the Bar Manager is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

[As Hires Secretary/Manager

 With the 1st Vice-Chairman (President), manages the Club bookings (hire) register, and informs the Executive Committee/Board of Directors of booking applications for ratification, ensuring that the proper use of the latest Club hire agreement form. [The 1st Vice-Chairman handles regular hires, and Hires Secretary/Manager handles 'singleton' hires.]

Club Designated Premises Supervisor

The Designated Premises Supervisor (DPS) is responsible for ensuring that the Club meets every requirement in the Club's Premises Licence regarding the (1) retail sale/supply of alcohol; (2) provision of regulated entertainment by way of live music (indoors and outdoors); (3) provision of regulated entertainment by way of recorded music (indoors and outdoors; and (4) provision of regulated entertainments of a similar description to that falling within (2) and (3) above (indoors and outdoors).]

100 Club Organiser

- 1. Organizes the monthly draws,
- 2. Publishes the winners of each monthly draw on the Club Notice Board, and via the Club's general e-mail system, Club website and social media,
- 3. Maintains the 100 Club bank account (in the name of Farnborough Rugby Union Football Club Limited),
- 4. Passes the profits to the Financial Director for paying into the Club main bank accounts,
- 5. Markets the 100 Club throughout the clubhouse and via the Club's general e-mail system, Club website and social media, and obtains new members signing them up to the standing order facility.]

Chairperson of M&Js Section:

- 1. Creates and lead a team of people to deliver rugby for 7- to 17-year-olds,
- 2. Arranges and chairs M&Js Sub-Committee meetings,
- 3. Sets agendas with the M&Js Secretary and controls discussions in M&Js Sub-Committee meetings,
- 4. Attends M&Js Sub-Committee meetings in a neutral and uncommitted capacity,
- 5. Is responsible for all elements of the M&Js (may delegate to other M&Js Sub-Committee members),
- 6. Provides leadership to, guides, supports and advises other members of the M&Js section including managers, coaches and officials,
- 7. Makes sure players, coaches and parents are familiar with the core values of the game,
- 8. Ensure those who are new to the game understand that it can be played and enjoyed by people of all shapes and sizes,
- 9. Encourages and supports coaches to develop junior players,
- 10. Ensures good links between parents and the Club,
- 11.Makes sure the M&Js members are represented as required at meetings of the Club Board of Directors (Executive Committee) and the Club General Committee,

- 12. Acts as a conciliator between 2 parties within the M&Js section trying to resolve a disagreement. If a decision cannot be made then consults with the Club Chairman and/or other members of the Club Executive Committee,
- 13.Acts as ambassador for the Club, representing the Club at external M&Js related meetings,
- 14.Liaises with Club Coaching & Referee Coordinator to ensure M&Js coaching needs are met,
- 15. Ensures talented M&Js players are catered for through the Elite Player Development Group (EPDG) and County teams,
- 16.Acts as the Youth contact with the RFU and Hampshire RFU
- 17. If relevant, attends Hampshire Cluster meetings regarding M&Js related matters,
- 18. Allocates pitches for M&Js use on Sundays
- 19. Reports directly to the Club Board of Directors and Executive Committee
- 20. Carries out duties required by the Club Board of Directors and Executive Committee

Secretary of M&Js Section

- 1. Books dates for and notifies all members of the M&Js Sub-Committee of all meetings,
- 2. Prepares and issues all agendas for and minutes of M&Js Sub-Committee meetings,
- 3. Produces any letters that may be required.

Technology Officer

- 1. Investigates possible technologies related to equipment, software, social media facilities, etc. that could be utilised to the benefit of the Club, for example:
 - financially,
 - more efficient operations,
 - better services available for members including of the bar.
- 2. Submits proposals to the Club Directors and Executive Committee members, for the implementation of new technologies, with costs and benefits, and if agreed implements said new technologies.

<u>General Committee Members (in addition to Executive Committee</u> <u>Members)</u>

Captain of the Club

- 1. Co-ordinates the playing, coaching and training policy with the Club Director and Head Coach,
- 2. Entertains, with members of the Board of Directors (Executive Committee) and the Match Secretary, referees, officials and players of visiting teams,
- 3. Keeps players informed on all playing related aspects of the Club,

4. Captains the Club 1st XV.

Clubhouse Manager

- 1. Ensures the arrangement and completion of all new works and maintenance of the clubhouse, and surrounding areas, as agreed by the Club Executive Committee/Board of Directors,
- 2. Liaises with the Financial Director/Treasurer with regard to capital purchases,
- Prepares details of Club working parties (e.g. for decorating) names, dates, times, responsibilities, etc., and publishes on the Club notice board, the Club's general e-mail system and social media,
- 4. Delegates responsibility for individual jobs as necessary, ensuring timescales are met,
- 5. Ensures that all areas of the clubhouse are kept clean and tidy (except the bar and cellar areas which are the responsibility of the Bar Manager),
- 6. Acts as the Club Fire Officer,
- 7. Ensures that a good H&S and Fire status is maintained in the clubhouse, that any required remedial works are carried out promptly,
- Ensures appropriate risk assessment and control measures are in place, in line with Health and Safety Executive (HSE) and Fire Service, etc. required standards, in relation to utility services (gas, electric, water and fire prevention and control systems) – with periodic health and safety inspection and certification by 'competent' contractors to ensure relevant regulatory compliance,
- 9. Ensures that ongoing H&S including Fire related tasks, e.g. checking fire extinguishers, conducting fire drills, checking water temperatures, checking the cold-water tanks in the roof of the clubhouse, checking toilet cleanliness, are conducted as required by the Club H&S Manual and the results recorded on the appropriate forms,
- 10.Oversees the services for the Club (power, lighting, water supply, telecoms, alarm systems, waste disposal, etc.), to confirm that all is in in line with Health and Safety Executive (HSE), Fire Service, etc. required standards,
- 11. Submits an annual facility plan and budget for clubhouse maintenance and development,
- 12. Provides monthly general maintenance etc related reports to the Club Executive Committee via the 1st Vice Chairman of the Club.
- 13.Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Clubhouse Manager is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Match Secretary

- 1. Confirms, in conjunction with the Fixture Secretary week by week during the season venues, kick off times, Club colours, etc.,
- 2. Confirms matters with regards to referees appointed by the Hampshire Rugby Union Referees Society,

- In liaison with Team Manager(s), ensures that completed 'match cards', are fully completed and signed by all required to sign, and sent to the Hampshire Rugby Football Union,
- 4. Supplies directions for Club teams playing away and for visiting teams and referees as required,
- 5. Advises the kitchen personnel on catering requirements, i.e. the number of teams at home, etc.,
- 6. Entertains, with the Club captain and members of the Board of Directors (Executive Committee), referees, officials and players of visiting teams,
- 7. Deals with opposition Clubs and referees regarding cancellations when the ground is unfit or the Club or the opposition cannot raise teams.

Fixture Secretary

- 1. Arranges fixtures for all senior teams for future seasons, other than League fixtures as decided by ruling bodies,
- 2. Confirms fixtures, directions, kick-off times, etc, annually at the end of each season for the next season,
- 3. Liaises with the Match Secretary concerning all kick-off times, opponents Club colours, etc.,
- 4. Liaises with the Match Secretary regarding cancellations when the ground is unfit or the Club or the opposition cannot raise teams.

Team Secretary

- 1. Maintains an up to date list of players, with contact details,
- 2. Attends selection committee meetings and publishes the selected teams on the Club notice board, via the Club's general e-mail system and social media,
- 3. Ensures that all teams are complete for match days,
- 4. Arranges 'substitutions' in the case of player cry-offs, in consultation with the Club's Director of Rugby, Head Coach and team captains,
- 5. Liaises with the Club Publicity Officer on teams selected,
- 6. Briefs the selection committee on players who have not paid their annual subscriptions and are behind in paying match fees (on the advice of the Financial Director/Treasurer and Membership Secretary).

Club Head Coach

- 1. In liaison with the Director of Rugby, sets the style and characteristics of playing rugby union for the Club (and with the Director of Rugby ensures that this is coached consistently through the Club, i.e. M&Js through to senior players),
- 2. Plans and runs safe, effective training sessions,
- 3. Builds team spirit and encourages participation,

- 4. Promotes fair play, team standards and codes of conduct,
- 5. Develops individuals' skill, confidence and fitness,
- 6. Sets tactics,
- 7. Works with the Club's Director of Rugby to retain players and to recruit players,
- 8. Works with the Director of Rugby (to continue learning and developing
- 9. Attends all training evenings and manages the coaching at those sessions,
- 10. Attends all 1st XV games and gives coaching instructions beforehand, and during matches decides on when replacements will be made and who will be involved,
- 11. Recruits, encourages, develops and organizes training for all Club coaches,

Club Publicity Officer

- 1. Maintains close liaison with the Press and Media, and supplies information to local and national newspapers, and local radio and TV, including to have at least three articles on the Club including aimed at player recruitment published per season,
- 2. Ensures that the Club has support from the local community Ensures that that news of matches and results, and other Club information, is communicated to local and national newspapers, and local radio and TV, on a weekly basis,
- 3. Advises the Press and Media of all teams selected (after liaison with the Team Secretary),
- 4. Maintains the Club 'scrapbook' and playing records.

Club Entertainments & Fund Raising Officer

- 1. Chairs the Club Entertainments and Fund-Raising Sub-Committee,
- 2. Organizes all Club social events, major draws and ticket selling (e.g. Club Christmas Draw), and other fund-raising activities,
- Prepares the calendar of events and draws, for each season and promotes the events and draws - including by clear notices in the clubhouse, noting for events re the selling of tickets <u>before</u> the events, and by the Club general e-mail system, on the Club website and Club social media,
- 4. If necessary, books venue(s),
- 5. Ensures that events overall accrue the profit as required by the Club budget for each season,
- 6. Assists with Club publicity.
- Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Club Entertainments & Fund Raising Officer is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Donations/Sponsorship Manager

1. Manages existing donator/sponsor relations,

- 2. Sources and approaches new potential donations/sponsors,
- Manages advertising at the Club on hoardings, notice boards, etc. [Advertising in matchday programmes is managed by the 'team' of Director of Rugby, Financial Director and 1st Vice-Chairman. Advertising in Club newsletters is managed by the Newsletter Editor],
- 4. Liaises with the Club Marketing Manager (if in place) in identifying and approaching new potential donators/sponsors, and building business cases for possible partners illustrating the potential returns on investment in the Club.
- 5. Provides the Financial Director/Treasurer with income and expenditure details,
- 6. Ensures that all opportunities are maximised,
- 7. Reviews and proposes updates to the Club Donations/Sponsorship Policy,
- 8. Liaises with the Club Entertainments and Fund-Raising Officer in:
 - planning and organising fundraising activities for the Club,
 - making sure that all fundraising support materials are ordered and available to use for members of the Club,
 - ensuring that all collected fundraising money is passed on to the Financial Director/Treasurer,
 - ensuring that the success of fundraising activities is monitored and accurately recorded,
- 9. As necessary, co-ordinate activities with the Club Entertainments and Fund-Raising Officer.
- 10.Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Donations/Sponsorship Manager is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Ladies Contact

- 1. Ensures that as many ladies as possible have the opportunity to play rugby in a safe and fun environment in which they learn,
- 2. Promotes and encourages Women's Rugby Union.

Membership Secretary

- 1. Manages everything to do with memberships, including types, subscriptions, renewals and income,
- 2. In liaison with the Club Secretary and Director of Rugby, takes a lead on promoting new membership creating and delivering a plan for recruiting new members.,
- 3. Keeps the membership database up-to-date,
- 4. Ensures membership subscriptions are paid by required dates and records kept,
- 5. Receives subscriptions and issues receipts, and passes the subscriptions to the Financial Director/Treasurer,

- 6. In conjunction with the Financial Director and Director of Rugby, briefs the Team Secretary for selection committee meetings on players who have not paid their annual subscriptions and (if relevant) are behind in paying match fees,
- 7. Issues membership cards for each category of membership.

Community Officer (Schools and Colleges)

- 1. Colleges and Schools development, creating and maintaining good links with and promotes rugby union within local junior and senior Schools, and Colleges), and recruiting players for senior squads, the M&Js and the Ladies team.
- 2. Liaising with the RFU Regional Development Officer and Youth Development Officer, and the local Youth Co-ordinator, in relation to item 1 above, and the hosting of school tournaments/leagues.
- Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Community Officer (Schools & Colleges) is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Community Officer (Rushmoor Borough Council)

- 1. Ensures liaison with Rushmoor Borough Council (RBC), including regarding such as available RBC funding, rent and rates relief, and reports back to the Club Executive Committee.
- Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Community Officer (Rushmoor Borough Council) is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Safeguarding Officer

- 1. Ensures that children and young players are provided with the highest possible standard of care by their coaches and volunteers,
- 2. Keeps up to date on the latest Child Protection Policy from the RFU, Hampshire RFU and other local and national sources,
- 3. Implements and maintains a Child (young player) Protection Policy,
- 4. Reviews the current Child Protection Policy on an annual basis and provides recommendations for changes to the Club Executive Committee for review and ratification,
- 5. Raises awareness and understanding that abuse does happen in sport, and establishes communication and reporting procedures,
- 6. Attends Child Safety and other, related, seminars/workshops/meetings as necessary,
- 7. Leads child protection workshops throughout the season to ensure that all coaches and managers are kept up to date on child protection issues.
- 8. Raises any issues and/or problems regarding abuse or suspected abuse with the Club Chairman and other members of the Club Executive Committee as relevant. Then as relevant passes information to the Hampshire RFU, RFU and local authorities,

 Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Safeguarding Officer is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Club Marketing Manager

The Club Marketing Manager conducts direct approaches to people, companies and other organisations; 'advertising' activities – local press, publications etc; as well as 'advertising' via the Club website, via social media; etc; aimed at:

(1) assisting the Club's Director of Rugby in the recruitment of new players into the Club,

(2) getting new non-playing members into the Club,

(3) assisting the Club Hires secretary to significantly increase the number of both daytime and evening hires of the Club,

(4) assisting the Club Donations/Sponsorship Manager in identifying and approaching new potential donators/sponsors.

1. Recruiting New Players into the Club

With the Director of Rugby maintains a very active player recruitment programme, with particular focus and increasing the number of senior male players. This should involve a number of 'methods' including:

- using own and others contacts to directly speak with potential players and groups of players, e.g. in military units, and strongly encourage players to join the Club,
- maintaining an advertising campaign in the local press, local publications such as the bimonthly Aldershot Garrison Herald, the annual Aldershot Garrison Community Guide, the the annual Deepcut & Pirbright Garrison Community Guide, as well as local radio and TV.
- 'advertising' on the Club website,
- 'advertising' via the Club's social media 'outlets',
- flyer distribution.

2. Getting New Non-Playing Members into the Club

This should involve a number of 'methods' including:

- 'word of mouth',
- 'advertising' on the Club website,
- 'advertising' via the Club's social media 'outlets',
- flyer distribution.

3. Significantly Increasing the Number of both Daytime and Evening Hires of the Club.

This should involve a number of 'methods' directed at hires for such as:

• birthdays, anniversaries,

- business events and meetings,
- other club and organisation events (e.g. currently Dolphins sub-aqua club meetings),
- large events, as the Club is licenced to hold four such events per annum (such as the long time hosted until 2016 Buddha Nepalese event).

The 'methods' should include:

- direct contact with companies and organisations,
- maintaining an advertising campaign in the local press, local publications such as the bimonthly Aldershot Garrison Herald, the annual Aldershot Garrison Community Guide, the the annual Deepcut & Pirbright Garrison Community Guide, as well as local radio and TV.
- 'advertising' on the Club website,
- 'advertising' via the Club's social media 'outlets',
- flyer distribution.

[Liaison needed here with the Hires Secretary/Manager and 1st Vice-Chairman.]

4. identifying and Approaching New Potential Donators/Sponsors

This should involve:

- Liaising with, and assisting as necessary, the Club Donations/Sponsorship Manager by identifying and approaching new potential donations/sponsors, as necessary helping to build business cases for possible partners illustrating the potential returns on investment in the Club. (Donators/sponsors could be for the Club as a whole, part thereof, whatever – including re pitch-side hoardings, 'flags' etc.)
- holding marketing events at the Club,
- having marketing features on the Club website,
- 'advertising' via the Club's social media 'outlets'.

Also - sends update reports to the Club 1st Vice-Chairman on Club Development Plan items that the Club Marketing Manager is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Assistant Treasurer

1. Conducts tasks as delegated by the Financial Director/Treasurer, including that shown in Attachment A.

Club Coaching & Referee Coordinator

 Maintains and updates the Club Coaching Development Plan, and the Player Development Pathway document, and ensures with the Director of Rugby and the Club Head Coach that all the age groups are properly covered and coached in an appropriate way to the Club's "style" of developing rugby,

- Represents the M&Js coaches and referees at the M&Js Sub-Committee meetings, attends Club General Committee meetings, and as requested attends Club Executive Committee meetings,
- With the Club's Director of Rugby is a conduit from and to the RFU and Hampshire RFU for the sharing of information about coaching, best practice, courses and seminars, and promulgates coaching course information, throughout the Club – encouraging attendance by existing and new coaches,
- 4. With the 2nd Vice-Chairman is a conduit from and to the Hampshire RFU Referee Society, and the RFU, for education for referees,
- With the Club's Director of Rugby organises coaching courses, internal coaching meetings and coaching clinics, to aid individual development, including helping to prepare coaches for formal qualifications,
- 6. With the 2nd Vice-Chairman shares information about refereeing, best practice, courses and seminars, including supporting volunteers' personal development,
- 7. With the 2nd Vice-Chairman organises refereeing courses, internal refereeing workshops and meetings, and refereeing clinics, to aid individual development, including helping to prepare referees for formal qualifications,
- In conjunction with the Director of Rugby, the 2nd Vice-Chairman and the Club Head Coach, maintains the Club Coach & Referee Register, and individual coach and referee development plans,
- 9. Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Club Coaching & Referee Coordinator is responsible for within one week of receiving the request from the Club 1st Vice-Chairman. The reports are to be accompanied by the updated versions of the Club Coaching Development Plan, the Player Development Pathway document, the Club Coach and Referee Register, and individual coach and referee development plans.

Kitchen Manager

- 1. Develops and implements food provision plans for players, spectators and special events, including regarding food and drink for sale.
- 2. Manages and implements the agreed food provision budget.
- 3. Selects and arranges supplies, ingredients, preparation, serving and clean up after meals.
- 4. Recruits, trains and manages a team of volunteers (to help in the kitchen).
- 5. Ensures that all Food and Hygiene testing and checking is regularly conducted, and that certification documentation is kept up to date, including internal inspection/ checking/testing records, training material and instructions, and training records.
- 6. Ensures compliance with all Food and Hygiene certification.
- Hosts external Food and Hygiene inspections (by Rushmoor Borough Council Environmental Health Officers), and ensures that any resultant remedial work is carried out.

- 8. Where applicable, liaises with external caterers,
- 9. Provides monthly Food and Hygiene related reports to the Club Board of Directors and Executive Committee,
- Sends update reports to the Club 1st Vice-Chairman on Club Business/Development Plan items that the Kitchen Manager is responsible for within one week of receiving the request from the Club 1st Vice-Chairman.

Data Protection Officer

- Ensures that all members involved in any way in creating, using, processing, analysing, storing, etc personal data adhere to the requirements set out in the FRUFC Ltd Data Protection (Privacy) Policy and Notice (under GDPR) V1.0 issued on 4th May 2018 (copy on the Club website). [The General Data Protection Regulation (GDPR) applied in the UK from 25 May 2018 (replacing the Data Protection Act 1998)]. In particular this includes the actions that follow below.
- 2. Ensures that the required security is in place for all paper and electronic documents and files to protect all members personal data (as set out in the FRUFC Ltd Data Protection (Privacy) Policy and Notice (under GDPR) V1.0 issued on 4th May 2018). This will include random checks to see that the required security required is indeed being provided for all paper and electronic documents and files.
- 3. Helps any member who has any concerns about how the Club processes their data.
- 4. Deals with any member who as of right asks the Club for a copy of their personal data, and/or to correct, delete or restrict (stop any active) processing of their personal data.

Members can also request a specific set or piece of information, or information about how their data has been used and shared. The process to deal with this is shown at Appendix 1 of the FRUFC Ltd Data Protection (Privacy) Policy and Notice (under GDPR) V1.0 issued on 4th May 2018.

- Uses the Club procedure to act quickly to manage, and if necessary report, a data breach. The procedure is contained in Appendix 2 of the FRUFC Ltd Data Protection (Privacy) Policy and Notice (under GDPR) V1.0 issued on 4th May 2018.
- Sends update reports to the Club 1st Vice-Chairman on Club Development Plan items that the Data Protection Officer is responsible for within one week of receiving the request from the Club 1st Vice-Chairman,

Other Officials of the Club

Assistant Senior Coaches

1. Provide all assistance to the Club Head Coach in fulfilling his responsibilities – see above.

Club Vice Captain

1. Provides support to the Club Captain - and deputises for him when not available.

1st XV Manager

1. Makes sure all players are registered by required times by getting all the appropriate information from each player,

- 2. Fills in team sheets and other relevant forms/cards before and after matches, checks that all players on the forms/cards have been 'doubly' confirmed as registered, ensures that results are phoned through before the time deadline, and ensures that match card are posted to arrive by the date and time deadline,
- 3. Arranges for the team jerseys to be washed between matches, and kept in good repair,
- 4. Ensures that jerseys are always at the clubhouse in good time for away teams leaving and for home teams at meeting time,
- 5. Makes sure the players don't walk off with the kit at the end of a match,
- 6. Makes sure the team turns out properly dressed for matches, mouth guards and safety studs especially,
- 7. Makes sure players, families and supporters know the team is playing and training each week,
- 8. As relevant, organises the collection and recording of Match Fee payments by players and the handing of these (with the record) in at Club bar,
- 9. Liaises with the local medical facilities for special treatment of injuries to Club and visiting players,
- 10. Arranges as necessary for attendance at all home games of representatives of the St. Johns Ambulance (if Club physios are not to be in attendance),
- 11. Maintains the stock of Club team jerseys.

2nd XV Manager

- 1. Makes sure all players are registered by required times by getting all the appropriate information from each player,
- 2. Fills in team sheets and other relevant forms/cards before and after matches, ensures that results are phoned through before the time deadline, and ensures that match card are posted to arrive by the date and time deadline,
- 3. Arranges for the team jerseys to be washed between matches, and kept in good repair,
- 4. Ensures that jerseys are always at the clubhouse in good time for away teams leaving and for home teams at meeting time,
- 5. Makes sure the players don't walk off with the kit at the end of a match,
- 6. Makes sure the team turns out properly dressed for matches, mouth guards and safety studs especially,
- 7. Makes sure players, families and supporters know where they're playing and training each week,
- 8. As relevant, organises the collection and recording of Match Fee payments by players and the handing of these (with the record) in at Club bar,
- 9. Liaises with the local medical facilities for special treatment of injuries to Club and visiting players,
- 10. Arranges as necessary for attendance at all home games of representatives of the St. Johns Ambulance (if Club physios are not to be in attendance),

11. Maintains the stock of Club jerseys.

Veterans XV Manager

- 1. Makes sure all players are registered by required times by getting all the appropriate information from each player,
- 2. Fills in team sheets and other relevant forms/cards before and after matches, as relevant, ensures that results are phoned through before the time deadline, and ensures that match card are posted to arrive by the date and time deadline,
- 3. Arranges for the team jerseys to be washed between matches, and kept in good repair,
- 4. Ensures that jerseys are always at the clubhouse in good time for away teams leaving and for home teams at meeting time,
- 5. Makes sure the players don't walk off with the kit at the end of a match,
- 6. Makes sure the team turns out properly dressed for matches, mouth guards and safety studs especially,
- 7. Makes sure players, families and supporters know where they're playing and training each week,
- 8. As relevant, organises the collection and recording of Match Fee payments by players and the handing of these (with the record) in at Club bar,
- 9. Liaises with the local medical facilities for special treatment of injuries to Club and visiting players,
- 10. Arranges as necessary for attendance at all home games of representatives of the St. Johns Ambulance (if Club physios are not to be in attendance),
- 11. Maintains the stock of Club jerseys.

Discipline Officer

- 1. Chairs the playing and non-playing side disciplinary committees and conveys the decisions to those before the disciplinary committees.
- 2. Deals with any incidents of misconduct in the Club,
- 3. Take responsibility for all discipline queries,
- 4. Works to educate Club members about preventing incidents,
- 5. Works with the Hampshire RFU Discipline Secretary and the RFU on all Club discipline matters,
- 6. Keeps Club members, players and the website up-to-date on all things disciplinary
- 7. Attends Hampshire RFU Disciplinary hearings involving the Club.

Volunteer Co-ordinator

1. Liaises with the Club Chairman and other members of the Club Executive Committee to:

- Work out who is needed each year, bearing in mind special events as well as the week in week out running of the Club,
- Plan where the Club is going to find volunteers, making sure that advertising and appointment is as open as possible,
- Understand why people get involved in the first place and use this knowledge to recruit them,
- Put people in roles that suit their skills wherever possible,
- Welcome volunteers to the Club and help them get their bearings,
- Train volunteers, and give them support, guidance and encouragement,
- Recognise and reward success, nominating volunteers for the Club, Hampshire RFU, RFU or external awards,
- Create a succession plan so that the Club has a pool of talent ready to step up or provide cover for key roles.

Club Newsletter Editor

The Club Newsletter Editor is responsible for the issue of the Club (electronic) Newsletter at three points in the year, usually September (beginning of season), December (just prior to Christmas), and March (end of season). This involves:

- Contacting the designated Executive Committee members and other Club officials –
 President (also 1st Vice-Chairman) [an overall message to all members, plus information
 on other topics hires, Club Business/Development Plan, etc], Chairman [an overall
 message to all members], Director of Rugby [updates re the playing side] Finance
 Director/Treasurer [report of Club financial topics], Health & Safety Manager [report on
 H&S and general maintenance work, hopefully only for 2020 update on processes etc in
 place re Covid-19, Chairman of M&Js [update on M&Js activities etc] and others as
 required [liaise with 1st Vice-Chairman], to obtain draft copy on agreed topics.
- Based on the draft copy received, own ideas, and advertising obtained, creating a first draft content of a complete newsletter for review and agreement by the Executive Committee/Board of Directors [e-mail to 1st Vice-Chairman, who will get Executive Committee/Board of Directors agreement].
- 3. On receipt of the Board of Directors and Executive Committee approval, assembling the agreed content in the Club's electronic newsletter production software.
- 4. Issuing an e-mail containing the link to the newsletter to all Club members via the Club's general e-mail system.

International Tickets Secretary

- 1. Receives notifications from the RFU concerning international ticket allocations, and numbers of tickets available to the Club.
- 2. Where the number of tickets for matches is a set figure, allocates tickets to:

- those donators (sponsors) which have donated significant money to the Club in return for a set number of tickets per match (which the donator pays for) – details recorded in an agreement signed by the Club and the donator, and which has a specified time period, then
- Club members who have done, and continue to do, a significant amount of work on a regular basis for the Club, then
- other members on a first come first served basis.
- 3. Where for particular matches the Club can request any number of tickets, circulates details by general e-mail, and then notifies the RFU of the total number of tickets required by the Club by price.
- 4. Ensures that all allocated tickets pay for their tickets by the set date.
- 5. When tickets received, ensures delivery to all those who have paid for tickets.
- 6. Maintains a detailed record of tickets allocated per match by price by person/organisation.

Cleaning Supervisor

The Cleaning Supervisor is responsible for regular reviews of the work of the Cleaner, and as necessary raising any significant issues with the Executive Committee.

The Cleaner's tasks/working schedule is as follows:

Daily Tasks:

- 1. Clean and Hoover the lounge bar and the main club room.
- 2. Sweep and mop bar floor tiles.
- 3. Wipe down all tables.
- 4. Clean and Hoover all changing rooms as required.
- 5. Clean showers as required.
- 6. Clean players toilets (including toilet bowls, urinals, wash basins, taps and floors), and renew urinal blocks, as required.
- 7. Clean ladies' toilets (including toilet bowls, wash basins, taps and floors),
- 8. Clean gents' toilets (including toilet bowls, urinals, wash basins, taps and floors), and renew urinal blocks as required.
- 9. Clean and Hoover all corridors (including the entrance hallway).
- 10. Clean and Hoover the office and physio room as required (note: these rooms to be kept locked when not in use).
- 11. Empty all bins and replace bags as required.
- 12. Complete and initial the toilet inspection forms.

Weekly Tasks:

- 1. Clean (dust and wet wipe etc.) all skirting boards.
- 2. Wipe all picture/photo/shirt etc frames, including sides, tops and bottoms.
- 3. Dust generally, including the bench seating (including behind and under).
- 4. Bleach and clean all tables and chairs.
- 5. Deep clean all toilets and floors.
- 6. Clean all windows.
- 7. Deep clean kitchen floor.
- 8. Clean stainless-steel sinks and walls in kitchen.
- 9. Clean stained-glass window.
- 10. Dust and wet wipe behind radiators.
- 11. Polish dance floor.
- 12. Clean shower heads (if using a ladder need to be accompanied as working at height).
- 13. Complete and initial the toilet inspection forms.
- 14. Ensure that Cleaner's room is neat and tidy.

Main M&Js Sub-Committee Posts

Vice Chairman of M&Js Section

- 1. Assists and guides the Chairman of M&Js Section,
- 2. Deputizes for the Chairman of M&Js Section as required,
- 3. Takes on tasks on behalf of the Chairman of M&Js Section,
- 4. If required attends Club Executive or General Committee meetings,
- 5. If relevant. attends Hampshire Cluster meetings regarding M&Js related matters.

Minis Fixture Secretary

- 1. Arranges fixtures for all mini teams for future seasons,
- 2. Liaises with visiting clubs,
- 3. Liaises with the Junior Fixtures Secretary to reduce clashing of matches where possible,
- 4. Informs the Kitchen Manager of visiting team numbers.

Juniors Fixture Secretary

1. Arranges fixtures for all junior teams for future seasons, other than League fixtures as decided by the ruling bodies,

- 2. Advise teams of matches,
- 3. Once fixtures are set liaises with individual teams with regards to additional matches,
- 4. Liaises with the Minis Fixture Secretary to reduce clashing of matches where possible,
- 5. With the Club's Director of Rugby, ensures referees for U17s and Colts matches with Team Managers.

M&Js Section Membership Secretary

- 1. Manages everything to do with M&Js Section memberships, including types, subscriptions, renewals and income,
- 2. Takes the lead on promoting new M&Js Section membership,
- 3. Keeps the M&Js Section membership database up-to-date, and copies on a monthly basis to the Club Secretary,
- 4. Ensures M&Js Section membership subscriptions are paid by required dates and records kept,
- 5. Receives subscriptions and issues receipts, and passes the subscriptions to the Club Financial Director/Treasurer or Assistant Treasurer,
- 6. With the Club's Director of Rugby creates and delivers a plan for recruiting M&Js Section new members.

Shop Management

Club Shop Manager

Is responsible for:

- 1. ALL contact with the Club preferred supplier, if necessary delegating to the assistant shop manager (from the senior part of the Club and a member of the Executive Committee),
- 2. In liaison with the assistant shop manager, identifying alternative suppliers if the preferred supplier cannot provide particular product lines (including to the required quality),
- 3. Obtaining decisions from the Board of Directors and Executive Committee on the required Club 'branding' to ensure consistency across the Club (including the design of Club shirts, shorts and socks, ties, blazer badges, badged dress shirts, golf/polo shirts, T shirts, sweaters and hoodies),
- 4. liaising with the assistant shop manager on product line requirements (orders and product line items) from the senior part of the Club including via the Executive Committee approved on-line shop,
- liaising with the Chairman of the M&Js section of the Club on product line requirements (orders and product line items) from the M&Js section – including via the Board of Directors and Executive Committee approved on-line shop,
- 6. seeking approval from the Board of Directors and Executive Committee for all large purchases of stock, and the purchase of new product lines,
- 7. in liaison with the assistant shop manager, reviewing and proposing the sale prices for all product lines and obtaining the approval of the Board of Directors and Executive Committee, with the aim of at least a 20% profit margin (ex VAT),

- 8. all ordering of shop product lines, as approved by the Directors & Executive Committee members,
- 9. regular monitoring of stock levels in the Club shop to ensure that stock is maintained at a reasonable level to satisfy demand, and 'calling off' small stock amounts accordingly,
- 10. control and issuing under receipt of all shop keys, and maintaining a key register,
- 11. deciding who works in the shop, and the temporary shop in the main Club room,
- 12. opening the shop and the temporary shop in the main Club room on the days and at the times as agreed by the Executive Committee,
- 13. all Sunday openings,
- 14. with the assistant shop manager, improving and maintaining the shop layout so that customers can properly and easily view available items for purchase,
- 15. with the assistant shop manager, ensuring that the shop is kept clean and tidy,
- 16. with the assistant shop manager, managing the use of the shop till and related Club printout records of transactions,
- 17. with the assistant shop manager, managing the use of the card machine and related Club printout records of transactions, and before each opening time particularly on Sundays ensuring that the card machine is in place,
- maintaining quality sales and purchase account and stock control records in liaison with the Club Treasurer, including maintaining a clear record of 'gateway fund' issues – paid for from the special needs funding supplied by Rushmoor Borough Council,
- 19. in each financial year ensuring that accumulated in year expenditure and receipts are monitored each month against the approved budget, and that anomalies and under-achievement are notified to the Executive Committee via the Club Treasurer,
- 20. with the assistant shop manager, ensuring that long term retained old stock is put on sale at reduced prices, as agreed by the Executive Committee.

Club Shop Assistant Manager

Is responsible for:

- being the focal point for all orders and product line requirements from the senior part of the club,
- all Saturday openings, including the temporary shop in the main Club room,
- working with the shop manager regarding items as indicated in the shop manager's terms of reference.

This document was approved by the Board of Directors/Executive Committee on 8th February 2024.

Assistant Treasurer Tasks

To initiate tasks: Weekly (Normally Tuesday Night during season Wednesday night out of season) - Collect Documentation from Bar Manager and Club Secretary

Documentation may include:	Invoices			Cheques	Money Received Envelopes			Bar Till Chits	Cash Banked Receipts	Bank Statements	VAT Returns
What to do on Receipt:	Check Invoices as some are paid by Direct Debit. If yes, enter on to Bank Transaction Spreadsheet (NatWest) and ensure enough money banked to cover. If not paid by Direct Debit see below.			Ensure each cheque is identified for what the payment is for i.e. Cash, Shop, Subscriptions, Match Fees, Hire etc.,	Ensure each envelope is identified for what the payment is for i.e. Cash, Shop, Subscriptions, Match Fees, Hire etc.,			Enter onto FRUFC Bar Account Spreadsheet	Enter amount banked into FRUFC Bank Transaction Spreadsheet	Give to Tom M	Give to Tom M
	Were any paid by cash from bar?	Yes	Enter onto FRUFC Payment Spreadshe et	Enter each cheque into NatWest paying in Book (2)	Did the bar receive cash or cheque?	Cash received	Amount to be identified by date and placed into relevant NatWest Column. Envelope to be signed and dated for cross reference.	Enter: a. Till Roll Amount, b. Bar takings, c. Bar expenses, d. Cleaner, e. Rolls, f. Any other Incoming/ outgoing bar transactions			
		No	1. Cheques to be made out (Each cheque to be signed by 2 authorised persons) and sent 2. Enter onto Payment Spreads't	FRUFC Receipt spreadsheet; Enter total amount of each cheque banked into NatWest and input each cheque in relevant column.		Cheques received	Amount to be identified by date and placed into relevant NatWest Column. Envelope to be signed and dated for cross reference.				
				Enter amount banked into FRUFC Bank Transaction Spreadsheet (NatWest)							

No	tes:	Action by		
1.	Cash banked into NatWest Bank by Bar Manager			
2.	Cheques banked into NatWest Bank	Assistant Treasurer to be aided by Financial Director/Treasurer		
3.	Enter all bank transactions			
4.	Ensure enough money is available for Direct Debits			
5.	Bank Transaction Reconciliation	Financial Director/Treasurer aided by Assistant Treasurer.		
6.	Bank Statements (Payments & Receipts) Reconciliation			
7.	3-Monthly VAT Returns			
8.	End of Year Accounts			